

WHISTLEBLOWING POLICY

The public is encouraged to report any violation of corporate governance rules, policies and procedures, questionable transactions or negotiations, bribery, graft and corruption and other malfeasance committed by the company's directors, officers, and employees related to the following:

- Violation of the Corporate Governance Rules
- · Violation of the Company Rules and Regulations
- Questionable transactions or negotiations, bribery or any acts or forms of graft and corruption, and other malfeasance, with or without financial consideration.

Employees, suppliers, assured, principals, obligees, and other stakeholders can submit their complaints via e-mail at insure@sterling-insurance.com.ph or info@sterling-insurance.com.

All information stated in the complaint and its supporting documents attached therein shall be treated with utmost confidentiality.